

WAQAS AHMAD

Software Engineer | Customer Support

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Portfolio: <https://wiki-portfolio-three.vercel.app/> | GitHub: <https://github.com/Wiki5144>

SUMMARY

Motivated Software Engineer with a Bachelor's degree in Computer Science from Virtual University of Pakistan. Currently working in customer support, managing international clients on Fiverr and resolving technical and service-related queries. Strong communication skills combined with a solid foundation in software development principles. Passionate about transitioning into a development-focused role while leveraging real-world client interaction experience to build user-centric solutions.

TECHNICAL SKILLS

Frontend: React.js, Next.js, TypeScript, JavaScript (ES6+), HTML5, CSS3, Tailwind CSS, Bootstrap, Material-UI, Responsive Design

Backend: Node.js, REST APIs, JWT Authentication, Stripe Payment Integration

Database: MongoDB, Mongoose, Firestore Database, MySQL

Cloud C Tools: Firebase, Git, GitHub, Vercel, WordPress.

PROFESSIONAL EXPERIENCE

Full-Stack Developer | Pixel Perfects Solutions

Aug 2021 – Sep 2022 | Lahore, Pakistan

- ✓ Promoted from Frontend Developer to Full-Stack Developer after mastering backend technologies and demonstrating strong technical capabilities
- ✓ Developed 10+ full-stack websites for diverse clients, managing the complete project lifecycle from planning to deployment
- ✓ Built an enterprise-level admin portal (portal.pxlpfects.com) handling client management, staff management, and admin operations with comprehensive CRUD functionality
- ✓ Architected and implemented RESTful APIs using Node.js and Express.js for seamless data flow
- ✓ Created responsive, user-friendly frontends using React.js, Next.js, and modern CSS frameworks
- ✓ Received certification for completing Phase 1 of the Pixel Perfects portal project
- ✓ Collaborate with cross-functional teams using Agile methodologies to deliver projects on time
- ✓ Optimize website performance, reducing loading times and improving SEO rankings

Customer Support Representative | Freelance (Fiverr Clients)

Mar 2024 – Present | Lahore, Pakistan

- ✓ Managed international clients, handling project discussions, queries, and issue resolution
- ✓ Provided technical assistance related to web development services
- ✓ Applied freelancing strategies to maintain high client satisfaction and repeat business
- ✓ Ensured timely communication and delivery under tight deadlines

FEATURED PROJECTS

Research Hub (Final Year Project)

Tech Stack: Next.js, React.js, Node.js, Express.js, Firebase, MySQL, and Tailwind CSS, Redux, Server-Side Rendering (SSR) | **Role:** Full-Stack Developer

- ✓ Developed a web-based platform to facilitate collaboration among researchers, academics, and students
- ✓ Built the application using **Next.js with Server-Side Rendering (SSR)** to enhance performance and SEO
- ✓ Implemented **user authentication and data storage using Firebase**
- ✓ Designed and developed features including **resource sharing, discussion forums, and project management tools**
- ✓ Integrated **real-time data updates** to enable seamless collaboration between users.

Frontend Developer (UI/UX) | Virtual Dive Studio| virtualdivestudio.com

Tech Stack: HTML, CSS, JavaScript, Bootstrap, Responsive Design | **Role:** Frontend Developer

- ✓ Converted **Figma UI/UX designs into fully functional web interfaces** from scratch using clean and maintainable code
- ✓ Developed responsive layouts using **HTML, CSS, JavaScript, and Bootstrap**, ensuring pixel-perfect design implementation
- ✓ Used **VS Code** for efficient development and debugging of frontend components
- ✓ Ensured cross-browser compatibility and optimized performance for smooth user experience
- ✓ Collaborated with team members to implement UI improvements and frontend features

Full-stack Developer | Coders Wire | coderswire.com

Tech Stack: React.js, Node.js, Express.js, MongoDB, Tailwind CSS | **Role:** Full-Stack Developer

- ✓ Contributed to the development of a full-stack web platform focused on developer resources and collaboration
- ✓ Built and maintained both frontend and backend components using modern JavaScript frameworks
- ✓ Developed responsive and user-friendly interfaces using **React.js and Tailwind CSS**
- ✓ Designed and implemented **RESTful APIs** using Node.js and Express.js
- ✓ Integrated database functionality using **MongoDB** for efficient data management
- ✓ Ensured smooth user experience through performance optimization and clean UI implementation

Frontend Developer (UI/UX) | Dotera| Dotera.co

Tech Stack: React.js, Next.js, Tailwind CSS | **Role:** Frontend Developer

- ✓ Built a responsive, modern frontend for a professional business platform
- ✓ Implemented pixel-perfect designs with a focus on user experience and accessibility
- ✓ Ensured cross-browser compatibility and mobile-first responsive design

EDUCATION

Bachelor of Science in Computer Science (BSCS), Virtual

University of Pakistan | 2022 – 2025

Intermediate – Computer Science

Private Academy | 2017 – 2018

Matriculation – Biology

Govt. High School Chauburji Quators | 2016

CERTIFICATIONS

Web & Graphic Diploma – VTI (Vocational Training Institute)

Government Institute | Completed: Nov 2020

Freelancing Certification - DigiSkills.pk

Virtual University of Pakistan | Completed: Nov 2025

SEO (Search Engine Optimization) Certification- DigiSkills.pk

Virtual University of Pakistan | Completed: Nov 2025